

# BreakingPoint Application and Threat Intelligence (ATI) Program

A comprehensive service and support program for optimizing and hardening the resiliency of IT infrastructures that includes product updates, authentic application protocols, real-world security attacks, and responsive support

BreakingPoint products expose previously impossible-to-detect vulnerabilities and weaknesses in applications, devices, networks, and data centers before they can adversely affect IT operations.

Every BreakingPoint product is designed for speed, realism, and ease of use. A key aspect of the design is the BreakingPoint Application and Threat Intelligence (ATI) Program, a responsive and all-inclusive service and support program. Our team of dedicated application and security researchers provides everything you need for thorough measurement of the performance, security, and stability of IT infrastructures, including access to all application protocols, security attacks, product enhancements, and full service and support. In one comprehensive program, you can tap into the resources and expertise you need to keep your simulations current and realistic. The ATI Program includes all of the following:

## Frequent Application Protocol Updates

With a current ATI Program agreement, you are assured of the most realistic simulation conditions possible with access to the latest applications. The BreakingPoint ATI team uses advanced surveillance techniques and methodologies to identify, capture, and rapidly deliver the emergent business, consumer, and malicious applications you need to conduct meaningful and thorough performance and security validation.

Consistent with BreakingPoint's all-inclusive approach, your ATI Program account gives you automatic access to all newly released protocols, software fixes, operating system updates, and other resource downloads.

## Evergreen Application Protocols

Content-aware network and security devices are at a severe disadvantage if they are not tested using the most current versions of the most popular application protocols. The BreakingPoint Evergreen Applications program addresses this need by providing ever-current versions of popular Web and network applications for validating deep

packet inspection (DPI), Lawful Intercept (LI), and Data Loss Prevention (DLP) products. These are the Evergreen Application Protocols supported:

- AOL Messaging
- AOL Webmail
- Google Mail (Gmail)
- Google Talk
- ICQ
- Jabber (XMPP)
- MSN Messaging
- Windows Live Mail
- Yahoo! Mail
- Yahoo! Messaging

## Updates from the Industry's Top Security Researchers

Security threats are constantly evolving, with new vulnerabilities discovered each day. Your simulation conditions must reflect the latest security threats so that you can ensure your equipment will perform reliably and protect your infrastructure from the most advanced and malicious traffic. Our team of experts does the research for you by identifying and generating security attacks that meet your needs.

We don't license our security attacks from other vendors: Our award-winning staff of application and security researchers provides timely updates, ensuring we deliver the industry's most complete security updates. Currently we provide:

- 4,500+ security strikes and 100+ evasion techniques
- 28,000+ pieces of live malware, including mobile malware, which can be launched through multiple transports, including HTTP, SMTP, POP, and IMAP, and embedded within popular file types such as .doc, .pdf, .ppt, and .xls
- Microsoft® Tuesday coverage
- SYN flood attacks with more than 1 million connections per second
- The ability to direct attacks at networking devices or target servers
- Application layer fuzzing to detect previously unknown vulnerabilities

### Convenient Technical Support Options

BreakingPoint offers a range of responsive support options to ATI Program customers. You can get answers to questions and requests, including phone-based, email, and online support. Experienced technical representatives are available Monday through Friday, 7:00 am – 7:00 pm central time. Or you can bypass phone support and submit your service requests online. Open a new request or update and check the status of existing requests via email at your convenience.

### Authorized Technical Support Contacts

As an ATI Program customer, you may designate people within your organization who are authorized to submit an unlimited number of service requests to our support technicians. If desired, BreakingPoint will designate a support specialist to serve as your single point of contact for requests. This expert will become familiar with your environment and facilitate the delivery of solutions that meet your needs.

### Professional Services Engagements

ATI Program customers have free access to all Web-based tutorials and may also purchase on-site technical training. Our expert consultants are available on a contract basis to review your simulation and measurement plans and ensure that they are current, rigorous, and comprehensive. Our Professional Services staff can also visit your site to address your most pressing issues and questions or oversee critical projects.

### Warranty Provisions/Extended Hardware Options

BreakingPoint provides a one (1) year standard hardware warranty or an optional extended hardware warranty. Please contact your sales representative or an authorized reseller for additional information on extended hardware warranty options.

### More Information

Custom ATI Program packages are available for site licenses and multi-year programs. For more information about how the BreakingPoint ATI Program can help you harden your IT infrastructure, please contact your regional sales representative today.

### The BreakingPoint ATI Program includes:

- All software updates and enhancements
- Frequent application protocol releases to library of 150+ applications
- Research into emerging security vulnerabilities
- Frequent security updates to library of 4,500+ security attacks, 100+ evasion techniques, and 28,000+ pieces of live malware, including mobile malware
- Microsoft® Tuesday updates
- Priority access to problem resolution team
- Personalized service and support
- Single point of contact for problem resolution
- Convenient technical support options
- Community and educational resources

### Set up a demonstration contact

NextGig Systems, Inc.  
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